

## iData Hong Kong Maintenance Center Service Form

<b>Company</b>		<b>Name</b>	
<b>Phone</b>		<b>Email</b>	
<b>Address</b>			
<b>Device - Serial Number</b>	<b>Model</b>	<b>Fault phenomenon</b>	<b>Accessories (Battery, charger, etc.)</b>

**Customer Sign :**

**Sign Date :**

### iData Hong Kong Maintenance Center Information

iData Hong Kong package delivery information:

Contact: Ms. Chen

Phone: 95195026

Address: RM. /FLAT 1113,11/F NO.1 HUNG TO ROAD, KWUN TONG, KOWLOON

**Note:**

1. To ensure our response time, please print this document and fill it out and send it back to the iData after-sales service center together with the returned product. And please send the electronic file to the iData service mailbox: [aftersales@idataglobal.com](mailto:aftersales@idataglobal.com)
2. Please back up the software, applications and various data in the machine before returning it. The product will be restored to factory settings during the repair.
3. In order to avoid unnecessary trouble caused by the loss of accessories, please do not send accessories that are not related to this repair to the iData after-sales service center: such as stylus, battery, battery cover, charger, USB cable, SIM & SD card. If there are accessories such as batteries and battery covers that need to be repaired or replaced, please mark them separately.
4. Please make sure that all returned products are listed in the list of returned products. iData will not responsible for products and accessories that are not on the list.
5. After-sales maintenance courier fees: The courier fee is borne by the sender. iData will bear the courier fee if the product is shipped. All courier fees will be rejected.

**iData Contact Email:** [aftersales@idataglobal.com](mailto:aftersales@idataglobal.com)

**iData Contact Phone :** [+86 15961895029](tel:+8615961895029)